

5-6 March 2009  
Next Generation - Memorial Drive  
Adelaide, Australia

**think-tank**  
humans and complex  
systems *the good, the bad, and the ugly*



# humans and complex systems

**5-6 March 2009**  
**Next Generation - Memorial Drive**  
Adelaide, Australia



**Professor John Senders**  
Professor Emeritus of  
Industrial Engineering at  
the University of Toronto



**Professor Enrico Coiera**  
Director - Centre for Health  
Informatics at the University  
of New South Wales



**Professor Bill Runciman**  
Chair - Patient Safety and  
Healthcare Human Factors  
UniSA

Join us for an exploration of human performance in complex socio-technical systems.

This think-tank will showcase the latest science and emerging ideas in maximising performance whilst effectively managing risk.

Led by a group of world-leading researchers, this think-tank will showcase the future of resilient systems.

We look forward to seeing you in Adelaide in March...

**Friday 6th March 0900-1300**

**Professor Joanna Westbrook**  
University of Sydney

**Professor Chris Baggoley**  
Australian Commission on Safety  
and Quality in Healthcare

**Dr Matthew Thomas**  
UniSA



**Professor Johanna Westbrook**  
Professor of Health  
Informatics, University of  
Sydney



**Professor Chris Baggoley**  
Chief Executive, Australian  
Commission on Safety and  
Quality in Healthcare

**Thursday 5th March 1400-1700**

**Professor John Senders**  
University of Toronto

**Professor Bill Runciman**  
UniSA

**Friday 6th March 1400-1700**

**Professor Enrico Coiera**  
University of New South Wales

**Assoc Prof Brendan Flanagan**  
Monash University



**Associate Professor Brendan Flanagan**  
Director - Patient Safety  
Education  
Monash University

**Thursday 5th March 1900-Late**

**Dinner**

Spices Restaurant - Rundle Street

\*\* Further speakers to be confirmed



**Dr Matthew Thomas**  
Program Director - Human  
Factors UniSA

**think tank**

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REGISTRATION FORM

**Think Tank March 2009 / Registration Form / Tax Invoice**

5-6 March 2009 / Next Generation - Memorial Drive / Adelaide Australia  
Jointly Australian Patient Safety Foundation and the University of South Australia ABN 37 191 313 308

**Please complete and fax this form to (08) 8302 6623 by 20th February 2009**  
**Telephone Enquiries to Fiona Dennis on (08) 8302 1959**  
**CREDIT CARD PAYMENTS ACCEPTED ONLY // REGISTRATIONS WILL BE CONFIRMED VIA E-MAIL**

FULL NAME: .....  
ORGANISATION: .....  
POSITION: .....  
ADDRESS: .....  
TELEPHONE: .....  
FACSIMILE: .....  
EMAIL: .....

- Full registration (Think tank days 1 & 2, Dinner) \$297 (inc GST)
- Think tank days 1 & 2 only \$260 (inc GST)
- Think tank day 2 only \$200 (inc GST)
- Think tank day 1 only \$100 (inc GST)

CARD TYPE (PLEASE CIRCLE): VISA / MASTERCARD

CARDHOLDER'S NAME: .....

CARD NUMBER: \_ \_ \_ \_ \_ / \_ \_ / \_ \_ \_ \_ \_ EXPIRY DATE: \_ \_ / \_ \_

SIGNATURE: .....

**Note For GST Purposes**

The Australian Business Number (ABN) for the University of South Australia is 37 191 313 308. Please regard this registration form as a conference offer. No separate invoice will be issued. Upon payment of the appropriate amount this registration form will become a tax invoice. Please keep a copy of this form for taxation purposes.

